

Exercise 3 – Mensch-Maschine-Interaktion 2

Web Usability Report

(Per-group homework, 2 weeks)

For the website of *either* the Munich Transport and Tariff Association (<http://www.mvv-muenchen.de/>) or the City of Munich (<http://www.muenchen.de/>), use appropriate methods to evaluate the web usability and create a **detailed** usability report (two examples are given below). As with the previous homework, use the checklist to inspect the website, find issues that are potential problems and rate the severity. Additionally, suggest possible improvements based on the previous homework (especially with regard to particular user groups).

Example Checklist:

<http://www.infodesign.com.au/ftp/WebCheck.pdf>

Example web usability reports:

<http://www.infodesign.com.au/ftp/SampleWebsiteEvaluation.pdf>

<http://www.mprover.com/sample.htm>

More information on the topic:

<http://www.bui.fh-hamburg.de/pers/ursula.schulz/webusability/tipsreport.html>

Each group must present the main points raised in its usability report in a presentation of about 10 minutes. Please prepare slides which summarize the main usability issues raised by your report.

Submission:

Submit your solution via e-mail to bremer@cip.ifi.lmu.de by **Tuesday, June 5, 9 a.m.** The report must be written in English. Please use a PDF attachment named `exercise3-groupN.pdf`. For the presentation, use an attachment named `exercise3-groupN-slides.pdf`.

Each group must hand in one solution. Please state if anyone has left your group.