

Exercise 2 – Mensch-Maschine-Interaktion 2

Web Usability Evaluation

1. Usability Inspection

(Per-group homework, 2 weeks)

Perform a usability inspection for a web page. Use the checklist linked below to inspect the website assigned to your group. Find issues that are potential problems and rate the severity.

Group	Website
1, 6	http://gch.klinikum.uni-muenchen.de/
2, 7	http://www.vwl.uni-muenchen.de/
3, 8	http://www.vfp-archaeologie.lmu.de/
4, 9	http://www.jura.uni-muenchen.de/
5, 10	http://www.japan.uni-muenchen.de/

Checklist: <http://www.infodesign.com.au/ftp/WebCheck.pdf>

Submission: Submit the completed checklist either as part of the PDF attachment (see below) or hand it in on paper (Room 501, Amalienstraße 17).

2. User Groups

(Per-group homework, 2 weeks)

Identify at least four different target user groups who are interested in information on the University of Munich. For each group, specify:

- Several types of information they are interested in, ordered by importance for this group
- The typical skill level to expect regarding Internet/WWW usage
- Typical frequency of visits to the information on the web page
- Expected technical equipment used to access the web page (network access, browser, system)
- Typical demographic information
- Optional: One persona representing this group

Submission: Submit the description as part of the PDF attachment (see below).

(please turn the page)

3. Assess the Accessibility of a Website

(Per-group homework, 2 weeks)

Familiarize yourself with the evaluation of the accessibility of websites. Perform a preliminary review of a website for accessibility for the website inspected in part 1 of the exercise. Be sure to include screenshots of the most severe problems.

Further information about a preliminary review for web sites:

<http://www.w3.org/WAI/eval/preliminary.html>

Submission:

Submit your solution via e-mail to bremer@cip.ifi.lmu.de by **Tuesday, May 22, 9 a.m.** The report must be written in English. Please use a PDF attachment named `exercise2-groupN.pdf`. Try to keep the attachment size below 5 MB.

Each group must hand in one solution. Please state if anyone has left your group.